

RBI/2010-11/265

DPSS (CO) RTGS No.1051 / 04.04.002 / 2010-2011

November 9, 2010

Chairman and Managing Director /  
Chief Executive Officer of all banks participating in RTGS and NEFT

Madam / Dear Sir,

**Electronic Funds Transfer Infrastructure in India – Usage of RTGS and NEFT**

Please refer to our circular [DPSS \(CO\) RTGS No. 1008 / 04.04.002 / 2010-2011 dated November 3, 2010](#) on the captioned subject.

2. Based on requests received from the participant member banks, it is clarified that the revised customer charges for the transactions routed through RTGS are applicable for amounts starting from ₹ 2 lakhs and above.

3. Accordingly, the value band ₹ 2 lakh to ₹ 5 lakh will attract a maximum customer charge of ₹ 25.

Please acknowledge receipt.

Yours faithfully,

(G. Srinivas)  
General Manager