

Evaluation / Selection Criteria

Technical Bid Evaluation:

- a) The tenderers shall furnish information for Technical Evaluation as per Format of Technical Bid (Annex- I of tender document).
- b) Supporting documents for the various items indicated in the format of technical bid should be submitted for Technical evaluation.
- c) The Bank shall scrutinize the information and documents submitted by the tenderer vis-à-vis eligibility criteria and evaluate the feedback from bankers, existing clients as also the findings from site visit to take decision regarding qualification in Technical Evaluation.

Site Evaluation:

- a) The members of the Evaluation Committee shall conduct site visits to assess the quality and other aspects of the existing contracts of bidders as per the criteria in the undermentioned table.

A list of such places i.e. complete address details of clients in Ahmedabad/Gandhinagar along with contact details of the contact person should be provided.

Technical Evaluation during Site Visits	
Sr No	Criteria
1	Quality of consumables
2	Cleanliness and hygiene
3	Staff- Turnout, Appearance, Hygiene, Manners, Ease of doing tasks, etc.
4	Conditions and facilities in the machines
5	Taste of Tea and Coffee

- b) The tenderers who are declared successful in Technical Evaluation including Site Evaluation will qualify for Financial Evaluation.

Financial Bid Evaluation:

- a) Such tenderers who qualify in Technical and Site Visit Evaluation will be considered for opening of Financial Bids and the lowest bidder will be awarded the contract provided the bid is in line with the prescribed terms and conditions.