



संपदा कार्यालय
मुंबई क्षेत्रीय कार्यालय
भारतीय रिजर्व बँक

Fixed Asset Management Solution (FAMS) for Reserve Bank of India at Mumbai Regional office.

Estate Office, Mumbai Regional Office, Reserve Bank of India invites short notice limited e-tenders for “**Fixed Asset Management Solution (FAMS) for Reserve Bank of India at Mumbai Regional office.**” through MSTC portal (www.mstcecommerce.com/eprochome/rbi). The schedule of tender is as follows:

A	e-tender no	RBI/Mumbai/Mumbai/6/20-21/ET/217
B	Mode of tender	e-tender (Online Part-I Techno-Commercial bid and Part- II Price Bid through www.mstcecommerce.com/eprochome/rbi)
C	Estimate cost of the work	₹29 Lakh
D	Bid security amount/ EMD	₹58,000/- along with the Technical Bid.
E	Pre-Bid Meeting	Offline at 11.00 AM on October 19, 2020 at Estate Office, Second Floor, Mumbai Regional Office, Reserve Bank of India, Shahid Bhagat Singh Marg, Mumbai - 400001
F	The Bid Security shall be in form of a Demand Draft / NEFT in favour of Reserve Bank of India payable at	Rs.58,000/- (Rupees Fifty Eight Thousand only) in the form of DD/BG or NEFT in favor of Reserve Bank of India, Mumbai, to be delivered in physical form on or before 12.00 Noon of the last date of tender submission at Estate Office, Reserve Bank of India, Mumbai Regional Office, 2 nd Floor, Main Building, Fort, Mumbai: 400001 NEFT Details A/c No – 04869229906 IFSC CODE – RBIS0MBPA04

G	Date of uploading tender documents in RBI/MSTC website	October 12, 2020 from 5.00 PM onwards
H	Last date of submission of completed Bid	October 26, 2020 up to 14:00 Hrs
I	Date & time of opening of Technical Bids	October 26, 2020 at 15:00 Hrs
J	Date & time of opening of Price Bids	Shall be intimated to all the eligible bidders later after scrutiny of Technical Bids (Part –I).
K	Completion period	45 days from date of issue of work order.
L	Retention Money	Performance Bank Guarantee (clause 3.8).
M	Liquidated Damages	₹ 0.25% of the estimated cost per week. i.e, Rs.1036/- per day for the delay subject to maximum 10% of the accepted contract amount.
N	Payment condition	100% on completion of work (clause 3.4)
O	Validity of the tender	90 days from the date of opening of Technical Bid.
P	All disputes arising shall be subject to the jurisdiction	Mumbai
Q	Transaction fees	Rs.1450/- plus GST @ 18% To be paid through MSTC Payment Gateway/NEFT/RTGS in favour of MSTC Limited or as advised by M/s MSTC Ltd.

3. Regional Director, Reserve Bank of India, Mumbai Regional Office reserves the right to accept or reject any or all Bids without assigning any reasons and also reserves the right to relax any of the terms and conditions. No Bidder shall have any cause of action or claim against the RBI for rejection of his Bid. Any amendments / corrigendum to the tender, if any, issued in future will only be notified on the RBI Website and MSTC website.



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA
www.rbi.org.in

E-TENDER

for

**Fixed Asset Management Solution (FAMS)
FOR RESERVE BANK OF INDIA (RBI) AT
Mumbai Regional Office**

Part 1 - TECHNICAL BID

E-Tender No. RBI/Mumbai/Mumbai/6/20-21/ET/217

**Last Date of Submission: October 26, 2020 upto 14.00
Hours**

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Disclaimer

The Reserve Bank of India, Mumbai Regional Office intends to implement RFID technology based asset management solution for physical verification and reconciliation of fixed assets in cost-effective manner in the Bank's Main office premises and various properties located in Mumbai. The Bank invites E-Tenders from interested vendors for purchase of RFID tags and delivery of associated services. The Bank will select a vendor who can deliver the asset tagging and reconciliation services as detailed in the tender document at a competitive price.

This tender is neither an agreement, nor invitation to perform work of any kind to any party.

The purpose of this tender is to provide requirement of the Bank to all interested parties for submitting their bid. While RBI has taken due care in the preparation of the information contained herein, RBI does not claim that the information is exhaustive. Respondents to this tender are required to make their own inquiries and not rely solely on the information in the tender. RBI is not responsible if no due diligence is performed by the Respondents.

Section I: Notice Inviting Tender

1.1	Name of the work:
	RFID based Asset management system/solution for Mumbai Regional Office, Reserve Bank of India, Shahid Bhagat Singh Marg, Fort, Mumbai - 400001.
1.1.1	Minimum Eligibility Criteria:
(a)	Vendor should be in business of providing RFID based Asset management system/ solution at least for the last 3 years as on September 30, 2020 and should have executed similar projects. (Completion certificate of executed work to be submitted)
(b)	Vendor should have an annual turnover of amount equal to 100% of estimated cost or more during the last 3 financial years ending 31st March 2020. (Certificate from CA to be submitted for last 3 years of turnover)
(c)	Vendor should be registered under appropriate authorities to confirm engagement in the business of providing RFID based asset management system/ solution. (Necessary registration certificate to be submitted)
(d)	Vendor should have their own RFID scanners, tag printers etc. to take up the work. (Undertaking to be submitted on letterhead of bidder with necessary details related to make, model no. etc. as specified in Annexure A)

1.2 Important Information:

A	e-tender no	RBI/Mumbai/Mumbai/6/20-21/ET/217
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P	All disputes arising shall be subject to the jurisdiction	Mumbai
Q	Transaction fees	Rs.1450/- plus GST @ 18% To be paid through MSTC Payment Gateway/NEFT/RTGS in favour of MSTC Limited or as advised by M/s MSTC Ltd.
R	Contact person for communication in connection with this	Name & Designation: Shri Abhay Ramchandra Joshi, AGM Phone:022-22603203 Mobile: 9619623280

	tender	Email: abhayjoshi@rbi.org.in
1.3	Regional Director, Reserve Bank of India, Mumbai Regional Office reserves the right to accept or reject any or all Bids without assigning any reasons and also reserves the right to relax any of the terms and conditions. No Bidder shall have any cause of action or claim against the RBI for rejection of his Bid.	
1.4	All information submitted in response to this TENDER shall be the property of Reserve Bank of India and it shall be free to use the concept of the same at its will.	

**The Regional Director,
Reserve Bank of India,
Estate Department**

Important instructions for E-procurement

Tenderer are required to register themselves with MSTC E commerce portal to participate in the bidding process. Tenderers are requested to read the terms & conditions of this tender before submitting your online tender.

1	<p><u>Process of e-Tender :</u></p> <p>A) Registration: The process involves vendor's registration with MSTC e-procurement portal which is free of cost. Only after registration, the vendor(s) can submit his/their bids electronically. Electronic Bidding for submission of Technical Bid as well as Commercial Bid will be done over the internet. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. MSTC is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE TECHNICAL BID AND THE COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT www.mstcecommerce.com/eprochome/rbi</p> <p>1).Vendors are required to register themselves online with www.mstcecommerce.com → e-Procurement → PSU/Govtdepts → Select RBI Logo -> Register as Vendor -> Filling up details and creating own user id and password → Submit.</p> <p>2). Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form.</p> <p>In case of any clarification, please contact RBI/MSTC, (before the scheduled time of the e- tender).</p> <p>Contact person (RBI):</p> <p>Abhay Ramchandra Joshi (Assistant General Manager- 9619623280) - abhayjoshi@rbi.org.in</p> <p>Anand Mahadevan (Assistant Manager – 9633030634) – anandmahadevan@rbi.org.in</p> <p>Contact person (MSTC Ltd):</p> <p>1. Mr. Sushil Nale, Asst. Manager – sushil@mstcindia.co.in Mobile-09987758460</p> <p>2. Ms. Archana, Asst. Manager- archana@mstcindia.co.in Mobile- 09990673698</p>
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	<p>3. Ms. Rupali Pandey, Executive- rpandey@mstcindia.co.in Ph- 022 22886268</p> <p>4. Mr. Tejas V, Executive tejasv@mstcindia.co.in Ph-022 22822789</p> <p>Google hangout ID- (for text chat)- mstceproc@gmail.com</p> <p>B) System Requirement:</p> <p>i) Windows 7 or above Operating System</p> <p>ii) IE-7 and above Internet browser.</p> <p>iii) Signing type digital signature</p> <p>iv) Latest updated JRE 8 (x86 Offline) software to be downloaded and installed in the system.</p> <p>To disable “Protected Mode” for DSC to appear in The signer box following settings may be applied.</p> <ul style="list-style-type: none"> ➤ Tools => Internet Options =>Security => Disable protected Mode If enabled- i.e, Remove the tick from the tick box mentioning “Enable Protected Mode”. <p>Other Settings:</p> <ul style="list-style-type: none"> ➤ Tools => Internet Options => General => Click On Settings under “browsing history/Delete Browsing History” => Temporary Internet Files => Activate “Every time I Visit the Webpage”. <p>To enable ALL active X controls and disable ‘use pop up blocker’ under</p> <ul style="list-style-type: none"> ➤ Tools→Internet Options→ custom level (Please run IE settings from the page https://www.mstcecommerce.com once)
<p><u>2</u></p>	<p>The Techno-commercial Bid and the Price Bid shall have to be submitted online at https://www.mstcecommerce.com/eprochome/rbi. Tenders will be opened electronically on specified date and time as given in the Tender.</p>
<p><u>3</u></p>	<p>All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.</p>
<p><u>4</u></p>	<p>Special Note towards Transaction fee:</p> <p>The vendors shall pay the transaction fee using “Transaction Fee Payment” Link under “My Menu” in the vendor login. The vendors have to select the particular tender from the event dropdown box. The vendor shall have the facility of making the payment either through NEFT or Online Payment. On selecting NEFT, the vendor shall generate a challan by filling up a form. The vendor shall remit the transaction fee amount as per the details printed on the challan without making change in the same. On selecting Online Payment, the vendor shall have the provision of making payment using its Credit/ Debit Card/ Net Banking. Once the payment gets credited to MSTC’s designated bank account, the transaction fee shall be auto authorized and the vendor</p>

	<p>shall be receiving a system generated mail.</p> <p>Transaction fee is non-refundable. A vendor will not have the access to online e-tender without making the payment towards transaction fee.</p> <p>NOTE: Bidders are advised to remit the transaction fee well in advance before the closing time of the event so as to give themselves sufficient time to submit the bid.</p>
<u>4</u>	<p>Information about tenders /corrigendum uploaded shall be sent by email only during the process till finalization of tender. Hence the vendors are required to ensure that their corporate email I.D. provided is valid and updated at the time of registration of vendor with MSTC. Vendors are also requested to ensure validity of their DSC (Digital Signature Certificate).</p>
<u>5</u>	<p><u>E-tender cannot be accessed after the due date and time mentioned in NIT.</u></p>
<u>6</u>	<p>Bidding in e-tender :</p> <p>a) Vendor(s) need to submit necessary EMD, Tender fees and Transaction fees (If any) to be eligible to bid online in the e-tender. Tender fees and Transaction fees are non-refundable. No interest will be paid on EMD. EMD of the unsuccessful vendor(s) will be refunded by the tender inviting authority.</p> <p>b) The process involves Electronic Bidding for submission of Technical and Commercial Bid.</p> <p>c) The vendor(s) who have submitted transaction fee can only submit their Technical Bid and Commercial Bid through internet in MSTC website https://www.mstcecommerce.com → e-procurement → PSU/Govtdepts → Login under RBI → My menu → Auction Floor Manager → live event → Selection of the live Event</p> <p>d) The vendor should allow running JAVA application. This exercise has to be done immediately after opening of Bid floor. Then they have to fill up Common Terms/Commercial specification and save the same. After that click on the Technical bid. If this application is not run then the vendor will not be able to save/submit his Technical bid.</p> <p>e) After filling the Technical Bid, vendor should click 'save' for recording their Technical bid. Once the same is done, the Commercial Bid link becomes active and the same has to be filled up and then vendor should click on "save" to record their Commercial bid. Then once both the Technical bid & Commercial bid has been saved, the vendor can click on the "Final submission" button to register their bid.</p> <p>f) Vendors are instructed to use <i>Attach Doc button</i> to upload documents. Multiple documents can be uploaded.</p>

	<p>g) In all cases, vendor should use their own ID and Password along with Digital Signature at the time of submission of their bid.</p> <p>h) During the entire e-tender process, the vendors will remain completely anonymous to one another and also to everybody else.</p> <p>i) The e-tender floor shall remain open from the pre-announced date & time and for as much duration as mentioned above.</p> <p>j) All electronic bids submitted during the e-tender process shall be legally binding on the vendor. Any bid will be considered as the valid bid offered by that vendor and acceptance of the same by the Buyer will form a binding contract between Buyer and the Vendor for execution of supply.</p> <p>k) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.</p> <p>l) Buyer reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof.</p> <p>m) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any vendor confirms his acceptance of terms & conditions for the tender.</p>
<u>7</u>	Any order resulting from this tender shall be governed by the terms and conditions mentioned therein.
<u>8</u>	<u>No deviation to the technical and commercial terms & conditions are allowed.</u>
<u>9</u>	The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
<u>10</u>	Vendors are requested to read the vendor guide and see the video in the page https://www.mstcecommerce.com/eprochome/rbi to familiarize them with the system before bidding.

Section II: Instructions to Bidders

2.1	Reserve Bank of India, Estate Department, Mumbai Regional Office invites E-tenders from the eligible bidders as mentioned at clause 1.1.1. Eligible Bidders are required to submit Technical and Price Bids.
2.2	Bidders are advised to study all the sections of tender documents thoroughly. Submission of bids shall be deemed to have been done after careful study and examination of the TENDER documents with full understanding of its implications.
2.3	Obtaining of tender documents:
(a)	Tender documents can be obtained from RBI website/ MSTC portal from the scheduled time and date as referred to in Clause No. 1.2(D). The tenders of those bidders, who do not comply with the following pre-qualification criteria and have not submitted requisite EMD, will not be considered for opening.
(b)	Interested parties, if they so desire, may contact the Estate Department officials on the phone /e-mail indicated in Clause no. 1.2(R).
2.4	Pre-bid Meeting:
	Reserve Bank of India shall conduct pre-bid meeting indicated in clause 1.2 (E), to answer any queries / provide clarifications that the Bidders may have in connection with the Project and to give them relevant information regarding the same.
2.5	Amendment to Tender Document:
2.5.1	At any time prior to the deadline for the submission of Bids, Reserve Bank of India may, for any reason, whether at its own initiative or in response to a clarification or query raised by a prospective Bidder, modify the tender by an amendment.
2.5.2	The said amendment in the form of the addendum/ corrigendum will be published in the RBI/MSTC website. The addendum(s) issued will form part of the tender documents.
2.5.3	In order to afford prospective Bidders reasonable time for preparing their Bids after taking into account such amendments, the Reserve Bank of India may, at its discretion, extend the deadline for the submission of Bids.
2.6	Preparation of bid:
2.6.1	Technical Bid (Part 1):
(i)	Sections I to VIII are part of the technical bid. All sections must be signed by the

	bidder.
(ii)	Bidder must fill all the details specified in the Section IV
(iii)	EMD shall be part of technical bid & the amount of EMD is indicated in clause 1.2(F).
(iv)	If any of the documents are unsigned, the tender may be considered invalid by the Bank at its discretion.
2.6.2	Price Bid (Refer separate Part 2 floated by Bank):
(i)	Currency of Bid: Bid prices shall be quoted in Indian Rupees only. These prices should include all costs associated with the work including any out of pocket / mobilization expenses, all taxes, charges, levies, cess, GST, insurance, transportation, entry taxes, WCT, Labour, other Govt. Taxes etc.
(ii)	After opening of the price bid, no clarifications whatsoever shall be entertained by the RBI.
(iii)	Bidders should refer to Annexure C on type and count of fixed assets to estimate costs for hardware requirement in Price Bid. The assets, quantity and the type may vary. Further, bidders may refer to Annexure E for the detailed list and addresses of Properties managed by Mumbai Regional Office.
2.6.3	It will be imperative on each bidder to fully acquaint himself with all the local conditions and factors, which would have any effect on the performance of the contract and cost of the items. No request for the change of price or time schedule of delivery of items shall be entertained, on account of any local condition or factor once the offer is accepted by the Bidder.
2.7	Period of Validity of Bids:
	Bids shall remain valid for acceptance by RBI for the period indicated in clause 1.2 (O) This period will be further mutually extended, if required.
2.8	Earnest Money Deposit (EMD) / Bid security :
2.8.1	The Bidders shall enclose Bid Security (in form of DD) / Bank Guarantee, proof of NEFT remittance paid with their Bid for an amount indicated in Clause 1.2 (F) of Notice Inviting tender. Format of Bank Guarantee in lieu of EMD is at Section VII. The Bank Guarantee should be valid for one year from the date issue of tender.
2.8.2	No interest on Bid Security shall be paid.
2.8.3	Bids not accompanied by Bid Security, shall be treated as non-responsive, and will be summarily rejected by the RBI.
2.8.4	The Bid securities of unsuccessful Bidders shall be discharged/ returned by RBI

	after award of work to successful bidder.
2.8.5	The Bid Security of the Successful Bidder shall be returned upon the Bidder after completion of the work.
2.9	The Bid Security shall be forfeited if:
(i)	Bidder made misleading or false representations in the forms, statements and attachments submitted, suppressed any material information, details of any legal proceedings pending in the court which might otherwise would have created any impact on the eligibility criteria.
(ii)	Bidder withdraws his Bid during the period of bid validity.
(iii)	Bidder has been blacklisted by any government agency and the blacklist is still in force.
(iv)	In the case of the Successful Bidder, if he fails to complete the work within the prescribed time limit.
2.10	Procedure for Submission of Bids:
	It is proposed to have a Two-parts for this tender as following -
2.10.1	Technical Bid consist of following items -
(a)	The participating firm shall agree to all the terms and conditions of the tender document during the submission of the Technical Bid. Please note that prices should not be indicated in the Technical Bid.
(b)	Documentary proofs of Pre-qualification.
(c)	EMD shall be part of Technical Bid
2.10.2	Price Bid -
	The Bank shall evaluate the said reports before opening of price bid of the tenderers. If any tenderer is not found to possess the required eligibility for participating in the tendering process at any point of time and/or his performance reports received from his clients and/or his bankers are found unsatisfactory, the Bank reserves the right to reject his offer even after opening of Part-I of the tender. The Bank is not bound to assign any reason for doing so.
2.11	No conditional/optional quote shall be accepted.
2.12	Bidders shall not be permitted to alter or modify their bids after receipt of bids.
2.13	Receipt of Bids:
	The E-tenders will be accepted till the schedule time and date as referred to in refer clause 1.2(H) . The tenders shall be submitted online before the scheduled last day and time.
2.14	Opening of Technical Bid:

	The Technical bids will be opened on the scheduled time and date as referred to in clause 1.2(I) at Estate Office, Mumbai regional Office . The bidders or their authorized representatives may be present, if they so desire.
2.15	Scrutiny of Technical Bid:
2.15.1	The Technical bid shall be evaluated as per the procedure indicated in special condition of contract (section III).
2.15.2	After evaluation of the Technical bids, the short-listed Bidders will be intimated to all the bidders. The decision of the Bank on technical suitability of the offer shall be final and shall not be open for discussion.
2.16	Opening of Price Bid:
	Price Bids of short-listed Bidders will be opened later and such short-listed bidders will be intimated about date and time accordingly. The short-listed bidders or their authorized representatives may present, if they so desire.
2.17	Bank has the Right to vary quantities at the time of placement of Supply Order/signing of Contract or split the order among the selected Bidders.
2.18	Employer's right to accept any Bid and to reject any or all Bids:
	Notwithstanding anything mentioned above, RBI reserves the right to accept or reject any Bid at any time prior to award of Contract without thereby incurring any liability to the affected Bidder or Bidders. The Bank shall not assign any reason for rejection of any or all Bids.
	RBI reserves the right to cancel/annul the selection process, at any stage prior to the award of the Contract on account of the following:
(a)	in case no Bid is received.
(b)	occurrence of any event due to which it is not possible to proceed with the selection process.
(c)	an evidence of a possible collaboration/mischief on part of Bidders, impacting the competition and transparency of the selection process.
(d)	any other reason, which in the opinion of the Employer necessitates the cancellation of the selection process.
(e)	On occurrence of any such event, RBI shall notify all the Bidders within 7 days or any reasonable time of such decision. RBI shall also promptly return the Bid Security submitted by the Bidders within 15 days or any reasonable time of issue of such notice. RBI is not obligated to provide any reason or clarification to any Bidder on this account. Liability of the RBI under this clause is restricted to returning the Bid Security and no other reimbursements of costs/ expenses of

	any type shall be made by the Employer on this account.
(f)	The Employer further reserves the right to re-tender the process or get the work done by a Government agency or Quasi Government agency if the Employer is of the opinion that the bids received are not economically or otherwise feasible or not acceptable due to reasons in sub clauses (a) to (d) above.
2.20	Disputes:
	All disputes arising shall be subject to the jurisdiction of the appropriate court as indicated in Clause 1.2(P) and will be governed by the Laws of India.

Place:

(Signature of Bidder with Stamp)

Date:

(Name)

Section III: Special Conditions of the Contract

3.1	Evaluation of Bid:
3.1.1	The objective of evaluation process is to evaluate bids received and select a vendor who can deliver asset tagging and reconciliation services at a competitive price. The decision of the Bank regarding evaluation and selection would be final.
3.1.2	For consideration of evaluation for FAMS project, bidders are expected to submit responses on Technical Bid and Price Bid.
3.1.3	As part of Technical Bid, Bank will check if bidders meet Minimum Eligibility Criteria outlined in section 1.1.1 basis details and evidences submitted. Bank will also evaluate other requirements as mentioned in sections I to VII. Bidders who are unable to provide required documents, deposits/ bank guarantees or any other required information will be disqualified from evaluation process.
3.1.4	Bidders who fulfil criteria mentioned as part of Technical Bid will move to next stage of evaluation. Price Bids will be opened for all such bidders.
3.1.5	Post opening of Price Bids, bidder with lowest quote for price bid will be ranked as L1 and so on.
3.1.6	Such bidder with lowest price bid and found suitable in all respects will be declared as successful bidder and awarded the contract.
3.2	Execution of Agreement:
	On receipt of intimation from the Bank of the acceptance of his tender, the successful bidder shall be bound to sign the formal contract within fourteen days thereof. The cost of necessary stamp paper as per relevant provisions of Maharashtra Stamp Act for execution of the agreement shall be borne by the bidder/bidder. The format of article of agreement is provided at Section VI.
3.3	Liquidated Damages for Delays:
	In case the successful bidder is unable to achieve adhere to the project timelines, the bidder will be charged liquidated damages at the rate {refer to clause 1.2(M)}
3.4	Payment Conditions:
(i)	Charges for initial RFID tagging and reconciliation will be paid 100% on completion of the work in all respect i.e. satisfaction to Bank and submission of Performance Bank Guarantee (PBG) as specified in clause 3.8. The

	format of PBG can be seen at Section VII.
(ii)	<ol style="list-style-type: none"> 1. Charges for quarterly addition/ replacement of RFID tags and half-yearly reconciliation services will be paid on half-yearly basis. 2. During the first three years, charges for RFID tags shall be paid as quoted in section A of the price bid.
(iii)	Each payment shall be liable for statutory deductions as per the Law.
3.5	Force Majeure:
	The Bidder shall not be liable for forfeiture of its EMD, liquidated damages or termination for default, if the delay in performance or other failure to perform its obligations under the contract is a result of an event of Force Majeure. For purposes of the clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include wars or revolutions, fires, floods, epidemics, quarantine restrictions, freight embargoes etc. The Reserve bank of India will decide whether delay or failure on the part of the bidder was the result of an event beyond his control or not. The decision of the Reserve Bank of India in this regard should be final and binding on the supplier and will not be open to question before any court / forum in any proceedings.
3.6	Termination for Default
3.6.1	The Bank may without prejudice to any other remedy for breach of Contract, by Seven Days (07) days written notice of default sent to the Bidder and upon the Bidder's failure and neglect to propose and/or execute any corrective action to cure the default, terminate this Contract in whole or in part:
(i)	If the Bidder fails to deliver any or all of the items within the time period(s) specified in the Contract; or
(ii)	If the Bidder fails to perform any other obligation(s) under the Contract.
3.6.2	On termination of the Contract for default, the EMD/ Bank Guarantee of the Bidder will be forfeited.
3.6.3	Termination for Insolvency:
	The Bank may at any time terminate the Contract by giving written notice to the Bidder, without compensation to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Bank.
3.7	General Terms and Conditions:

3.7.1	Bank intends to contract with successful bidder for a period of 3 years at the quoted rates subject to satisfactory performance.
3.7.2	Bank will only purchase RFID tags from selected bidder. Other hardware like RFID printers, readers etc. will need to be managed by selected bidder at their end.
3.7.3	RFID tags should have re-writable memory and should be able to store minimum 12 alphanumeric characters.
3.7.4	The scheduled visit should be decided by vendor after discussion with the Bank's officials and Bank will ensure necessary support in completion of the work as per plans.
3.7.5	The configuration of RFID tags should be carried out in such a way that any reader/ scanner available in the market should be able to detect encoded details of these RFID tags. Confirmation on compliance to this condition need to be submitted by vendor on their letterhead as specified in Annexure B . This needs to be submitted after completing initial RFID tagging and reconciliation of fixed assets.
3.7.6	Please note that readers/ scanners shall store scanned data in text format and export the same in excel/ csv with data type for values as 'General' and not 'text'.
3.7.7	In case of malfunction of any RFID tags before end of their specified life cycle/ warranty period, vendor shall replace the same free of cost.
3.7.8	Quarterly addition/ replacement activities for quarters ending March and September will be completed along with half-yearly reconciliation process for period ending March and September respectively.
3.8	Performance Bank Guarantee (PBG):
	<p>Successful bidder shall submit Performance Bank Guarantee for an amount of 20% of contract value* for the first year after completion of initial RFID tagging and reconciliation with the Bank as indicated in terms of payment. After first year, vendor shall submit a BG equal to 10% of contract value* valid for next two years of contract period. The format of PBG can be seen at Section VII. If performance of the system is not upto the mark during this period, then PBG will be forfeited.</p> <p><i>* Contract Value : The quoted amount Grand Total (A+B+C) in the price bid (separate Part 2 floated by Bank) i.e. the sum of the quoted amounts for</i></p>

	<i>Hardware Requirement (A), Initial RFID Tagging and Reconciliations services (B) and Quarterly Addition/ Replacement of RFID tags and Half-yearly Reconciliation services (C).</i>
3.9	Annual Maintenance Charges (AMC):
<p>Bank may enter into an AMC with vendor for next two years (after successful completion of initial three years contract period). The rate for AMC shall be worked out based on the following formula and the rates quoted in the contract for quarterly addition/ replacement of RFID tags and half-yearly reconciliation services.</p> <p>Renewal Formulae = $A_c = A_p \times (CPI_c / CPI_p)$</p> <p>Where:</p> <p>$A_c$ = Charges for quarterly addition/ replacement of RFID tags and half-yearly reconciliation services for current period,</p> <p>A_p = Charges for quarterly addition/ replacement of RFID tags and half-yearly reconciliation services for previous period,</p> <p>CPI_c = Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of renewed contract for the current period,</p> <p>CPI_p = Consumer Price Index for Industrial Workers (All India Average) 6 months prior to the commencement date of contract for the previous period.</p> <p>During the period of two years of AMC, the cost of RFID tags shall be paid as per actuals with 15% OH & profits. Original purchase bill needs to be submitted for payment. Bank reserves the right to verify the rates as submitted by the vendor. Vendor shall submit a BG equal to 10% of new contract value valid for two years of AMC period. The period of AMC can be extended by mutual agreement between the Bank and Vendor at revised rates as per the above indicated formula.</p>	
<p>Place: (Signature of Bidder with Stamp)</p>	
<p>Date : (Name)</p>	

Section IV: Details of Bidders

4.1. Particulars of Firm:

Sr. No.	Particulars	To be filled by Bidder
1	Name of the firm	
2	Composition of the firm (Whether partnership/ proprietorship/ Public Ltd.)	
3	Names of the proprietor/ partners/ Directors of the firm	
4	TIN and GST details with supporting documents	
5	Address of the Firm	
	Telephone	
	Email	
	Fax	
6	Work experience in years	

4.2 The details of our bankers are as below:

Sr. No.	Particulars	To be filled by Bidder
1	Name of the Bank	
2	Branch Address	
3	Telephone and fax number	
4	Name of the contact person	
5	Credit facility/ overdraft facility enjoyed by firm from the Bank	
6	The period from which the firm has been banking with the Bank	

Signature of Bidder with Stamp/Date

Section V: Project Information

5	Requirement of the Bank/ Specification/ Scope of Work:
5.1	<p>Services in Scope:</p> <ol style="list-style-type: none"> 1. Initial tagging of fixed assets and reconciliation (One-time activity): <ul style="list-style-type: none"> • Delivery of RFID tags • Encoding data in RFID tags and affixing them on corresponding fixed assets. • First reconciliation of tagged assets with latest asset master list. 2. Addition/ Replacement of RFID tags (Quarterly activity): <ul style="list-style-type: none"> • Addition of RFID tags for new/ transferred assets. • Replacement of RFID tags in case of reported damage. 3. Reconciliation of tagged assets with latest asset master list (Half-yearly activity): <ul style="list-style-type: none"> • Reconciliation of tagged assets with latest asset master list. • Sharing reconciliation report and certificate with the Bank's team. <p>Bidders are advised to refer to detailed explanation on procedures and responsibilities for above set of services in Annexure D towards the end of this Tender.</p>
5.2	<p>Inclusions and Exclusions:</p> <ul style="list-style-type: none"> • Bank will purchase all types of RFID tags required for asset management from selected bidder. • Bank will not purchase any other hardware like RFID readers, printers etc. Vendors will have to manage these devices at their end for delivery of associated services.
5.3	<p>Applicable SLA:</p> <ul style="list-style-type: none"> • Post award of contract, timeline for initial tagging/ reconciliation should be decided in joint consultation with Bank stakeholders. • Addition/ Replacement of RFID tags planned on quarterly basis should be completed before 10th day of next month after quarter end. • Reconciliation of assets is planned every six months i.e. twice in a year. For the assets as on March 31st should be finished by April end. Similarly, for the assets as on September 30, should be finished by October end.

Signature of Bidder with Stamp/Date

Section VI: Format for Articles of Agreement

(On the INR 100/- stamp paper)

ARTICLES OF AGREEMENT made the _____ day of _____ between the Reserve Bank of India, having its Central Office at Mumbai (hereinafter called "the Employer") of the one part and _____ (hereinafter called "the Bidder") on the other part.

WHEREAS the Employer is desirous of _____ and as per Request for Quotation.

AND WHEREAS the Bidder has agreed to execute upon the subject work to the conditions set forth herein and to the conditions set forth in the special conditions of the contract and in the schedule of quantities and conditions of Contract as modified and finally accepted by both the parties (all of which are collectively hereinafter referred to as "the said Conditions") the works shown upon the said requirement of the Bank and/or described in the said Specifications and included in the Schedule of quantities at the respective rates therein set forth, amounting to the sum as therein arrived at or such other sum as shall become payable there under (hereinafter referred to as "the said Contract Amount").

NOW IT IS HEREBY AGREED AS FOLLOWS –

1	This contract is for implementation of RFID technology based Fixed Asset Management Solution (FAMS) for Reserve Bank of India at their Mumbai regional office.
2	In consideration of the said Contract amount to be paid at the times and in the manner set forth in the said conditions, the Bidder shall, upon and subject to the said conditions, execute and complete the work shown and described in the said specifications and the schedule of quantities.
3	The Employer shall pay the Bidder the said Contract amount or such other sum as shall become payable at the times and in the manner specified in the said conditions.
4	The said Conditions and Appendix thereto shall be read and construed as forming part of this agreement and the parties hereto shall respectively abide by, submit themselves to the said conditions and perform the agreements on their part respectively in the said conditions contained.

5	Time shall be considered as the important factor of this Contract and the Bidder hereby agrees to commence the work from the day of issue of work order/letter of acceptance as provided for in the said conditions and to complete the entire work within agreed timelines with Bank for all activities as per services in scope subject nevertheless to the provisions for the extension of time.
6	All payments by the Employer under this Contract will be made only at Reserve Bank of India, Mumbai Regional Office
7	All disputes arising out of or in any way connected with this agreement shall be deemed to have arisen in _____ and only courts in Maharashtra shall have jurisdiction to determine the same.
8	The several parts of this Contract have been read by the Bidder and fully understood by the Bidder.
9.	<p>The contractor/agency shall be solely responsible for full compliance with the provision of Sexual harassment of Women at work place under Prevention, Prohibition and Redressal Act 2013. In case of any complaint of sexual harassment against its employee within the premises of Bank, the complaint will be filed before the Internal Complaints Committee constituted by the contractor/agency and the contractor/agency shall ensure appropriate action under the said Act in respect of the complaint.</p> <p>(a) Any complaint of sexual harassment from any aggrieved employee of the contractor against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the bank.</p> <p>(b) The contractor shall be responsible for any monetary compensation that may need to be paid in case of incident involves the employee of the contractor, for instance any monetary relief to Bank's employee, if sexual violence by the employee of the contractor is proved.</p> <p>(c) The contractor shall be responsible for educating its employees about the prevention of sexual harassment at work place and related issues.</p> <p>(d) The contractor shall provide a complete and updated list of its employees who are deployed within the Bank's premises.</p>

<p>10.</p>	<p>The Contractor shall not disclose directly or indirectly any information, materials and details of the Bank's infrastructure/systems/equipment etc., which may come to the possession or knowledge of the Contractor during the course of discharging its contractual obligations in connection with this agreement, to any third party and shall at all times hold the same in strictest confidence. The Contractor shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or to comply with applicable laws. The Contractor shall not publish, permit to be published, or disclose any particulars of the works in any trade or technical paper or elsewhere without the previous written consent of the Bank. The Contractor shall indemnify the Bank for any loss suffered by the Bank as a result of disclosure of any confidential information. Failure to observe the above shall be treated as breach of contract on the part of the Contractor and the Bank shall be entitled to claim damages and pursue legal remedies. The Contractor shall take all appropriate actions with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied. The Contractor's obligations with respect to non-disclosure and confidentiality will survive the expiry or termination of this agreement for whatever reason.</p>
	<p>The contractor shall take all actions required to comply with Contract Labour (Regulation and Abolition) Act 1970 and the rule under the Act including the latest amendments to the Act particularly with the appropriate authority, obtaining license, maintaining registers and records, payment of wages to the workmen, welfare measures as stipulated under the Act etc. The contractor shall be liable for any penalty by the appropriate authority if there is any contravention of the Act.</p>

<p>If the Bidder is a partnership or an individual</p>	<p>IN WITNESS WHEREOF the Employer and the Bidder have set their respective hands to these presents and two duplicates hereof the day and year first herein above written.</p>
<p>If the Bidder is a company</p>	<p>IN WITNESS WHEREOF the Employer has set its hands to these presents through its duly authorized official and</p>

	the Bidder has caused its common seal to be affixed hereunto and the said two duplicates hereof to be executed on its behalf, the day and year first hereinabove written.
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Signature Clause :	
SIGNED AND DELIVERED by the hand of Shri _____ in the presence of (1) _____ (Name & Address) (2) _____ (Name & Address) Witness	
SIGNED AND DELIVERED by the Shri _____ in the presence of (1) _____ (Name & Address) (2) _____ (Name & Address) Witness	If the party is a partnership firm or individual
THE COMMON SEAL OF _____ was hereunto affixed pursuant to the resolutions passed by its Board of Directors at the meeting held on _____ in the presence of - (1) _____ (2) _____ Directors who have signed these presents in token thereof in the presence of - (1) _____ (2) _____	If the Bidder signs under common seal the signature presence of - clause should tally with the sealing clause in the articles of association
SIGNED AND DELIVERED BY the Bidder by the hand of Shri _____ and duly constituted attorney.	If the Contract is signed by the hand of power of attorney, Whether a company or an individual

Section VII: Format for Proforma of Performance Bank Guarantee

Shri Ajay Michyari
Regional Director
Reserve Bank of India
Estate Department
Mumbai Regional Office

Dear Sir

In consideration of your agreeing to accept the Performance Security deposit of INR ____ (INR ____ only) furnished to you by M/s. _____ (hereinafter referred to as “the Contractor”) in terms of their contract with you for “**RFID based Fixed Asset Management Solution for Mumbai Regional Office, Reserve Bank of India**” as per their E-tender dated ____ and your Special Conditions of Contract and other TENDER documents relating thereto subject to the conditions and alterations mutually agreed upon the set forth or referred to in your Contract dated ____ in the form of guarantee from us in the manner hereinafter contained, we ____ (Name of the Bank) do hereby covenant and agree with you as follows :

1. We undertake to indemnify you and keep you indemnified from time to time to the extent of INR ____ (INR ____ only) against any loss or damage caused to or suffered by or that may be caused to or suffered by you by reason of any breach or breaches on the part of the Contractor of any of the terms and conditions contained in the said Contract and in the event of the Contractor making any default or default in carrying out any of the work under the said Contract or otherwise in the observance and performance of any of the terms and conditions relating thereto in accordance with the true intent and meaning thereof, we shall forthwith on demand pay to you such sum or sums not exceeding in total the said sum of INR ____ (INR ____ only) as may be claimed by you as your losses and/or damages, costs, charges or expenses by reason of such default on the part of the Contractor.

2. Notwithstanding anything to the contrary, your decision as to whether the Contractor has made any such default or defaults and the amount or amounts to which you are entitled by reasons thereof will be binding on us and we shall not be entitled to ask you to establish your claim or claims under this Guarantee but will pay

the same forthwith on your demand without any protest or demur.

3. This guarantee shall continue and hold good until it is released by you on the application by the Contractor after expiry of the relative guarantee period of the said Contract and after the contractor had discharged all his obligations under the said Contract and produced a certificate of due completion of the work under the said contract and submitted a "No Demand Certificate", provided always that this guarantee shall in no event remain in force after the day of _____ without prejudice to your claim or claims arisen and demanded from or otherwise notified to us in writing before the expiry of six months from the said date which will be enforceable against us notwithstanding that the same is or are enforced after the said date.

4. Should it be necessary to extend this guarantee on account of any reason whatsoever, we undertake to extend the period of this Guarantee on your request till such time as may be required by you. Your decision in this respect shall be final and binding on us.

5. You will have the fullest liberty without effecting this guarantee from time to time to vary any of the terms and conditions of the said contract or extend the time of performance of the Contractor or to postpone for any time or from time to time any of your rights or powers against the Contractor and either to enforce or forbear to enforce any of the terms and conditions of the said Contract and we shall not be released from our liability under this guarantee by the exercise of your liberty with reference to matters aforesaid or by reason of any time being given to the Contractor or any other forbearance, act or omission on your part or any indulgence by you to the Contractor or by any variation or modification of the said contract or any other act, matter or things whatsoever, which under the law relating to sureties would but for the provisions hereof have the effect of so releasing us from our liability hereunder provided always that nothing herein contained will enlarge our liability hereunder beyond the limit of INR _____ (INR _____ only) as aforesaid.

6. This guarantee shall not in any way be affected by your taking or varying or giving up any securities from the Contractor or any other person, firm or company on its behalf or by the winding up, dissolution, insolvency or death as the case may be, of the Contractor.

7. In order to give full effect to the guarantee herein contained you shall be entitled to act as if we were your principal debtors in respect of all your claims against the Contractor hereby guaranteed by us as aforesaid and we hereby expressly waive all

our rights of surety-ship and other rights, if any, which are in any way inconsistent with any of the provisions of this guarantee.

8. Subject to the maximum limit of our liability as aforesaid, this guarantee will cover all your claim or claims against the contractor from time to time arising out of or in relation to the said contract and in respect of which your claim in writing is lodged on us before expiry of six months from the date of expiry of this guarantee.

9. Any notice by way of demand or otherwise hereunder may be sent by special courier, telex, fax or registered post to our local address as aforesaid and if sent by post, it shall be deemed to have been given when the same has been posted.

10. This guarantee and the powers and provisions herein contained are in addition to and not by way of limitation of or substitution for any other guarantee or guarantees heretofore given to you by us (whether jointly with others or alone) and now existing uncanceled and that this guarantee is not intended to and shall not revoke or limit such guarantee or guarantees.

11. This guarantee shall not be affected by any change in the constitution of the contractor or us nor shall it be affected by any change in your constitution or by any amalgamation or absorption thereof or therewith but will ensure to the benefit of and be available to and enforceable by the absorbing or amalgamated company or concern.

12. Any forbearance, act or omission on the part of the Bank in enforcing any of the conditions of the said tender or showing of any indulgence by the Bank to the Tenderer shall not discharge the Surety in any way and the obligations of the Surety under this guarantee shall be discharged only on the intimation thereof being given to the Surety by the Bank.

13. This guarantee is irrevocable during the period of its currency and shall not be revoked without your previous consent in writing.

14. We further agree and undertake to pay you without demur the amount demanded by you in writing notwithstanding any difference or dispute or controversy that may exist or arise between you and contractor or any other person.

15. Notwithstanding anything contained herein above our liability under this guarantee is restricted to INR _____ (INR _____ only). Unless a written claim is lodged on us for payment under this guarantee within six months from the date of expiry, including extensions if any, of this guarantee all your rights under the guarantee shall be forfeited and we shall be deemed to have been released and discharged from all liabilities thereunder, irrespective of whether or not the original

guarantee is returned to us.

16. We have power to issue this guarantee in your favor under the Memorandum and Articles of Association of our Bank and the undersigned has full power to execute this Guarantee under the Power of Attorney granted to him by the Bank.

SIGNED AND DELIVERED

(For & on behalf of the above named Bank)

For & on behalf of
(Banker's Name & Seal)

BRANCH MANAGER

(Banker's Seal)

Address _____

Section VIII: Format for Unpriced Bill of Quantity

Sr. No.	Particulars	Quantity
A – Hardware Requirement (Supply of following RFID tags):		
1.	RFID tags for electronic items	7428
2.	RFID tags for non-electronic metallic items	1110
3.	RFID tags for non-electronic non-metallic items	4405
Total Price (A):		
B – Initial RFID Tagging and Reconciliation Services:		
1.	Charges for initial one-time identification, tagging and reconciliation of assets	12943
Total Price (B):		
Total Price (A+B):		
C - Quarterly Addition/ Replacement of RFID tags and Half-yearly Reconciliation Services (for 3 years period):		
1.	Charges for quarterly addition/ replacement of RFID tags (only for quarters ending June and December)	6
2.	Charges for half-yearly reconciliation + addition/ replacement of RFID tags after every 6 months (6 months period ending March and September)	6
Total Price (C):		
Grand Total (A+B+C):		

Annexure A: Undertaking regarding ownership of requisite hardware

(On letterhead of the Bidder)

Date: _____

To
The Regional Director
Reserve Bank of India,
Mumbai Regional Office,
Shahid Bhagat Singh Road, Fort,
Mumbai – 400 001, Maharashtra, India

Dear Sir,

We hereby confirm that our organization has all requisite hardware in possession for successful execution of services mentioned under FAMS work. We will also be able to provide required type and number of RFID tags for asset tagging during contract period.

Please see below details of required hardware –

	Count	Make	Model	Owned (Yes/ No)
RFID Reader				
RFID Printer				

We assure you that FAMS work will not get impacted due to any hardware related issues.

Yours Faithfully,

(Authorized Signatory)

Name and Designation:

Annexure B: Confirmation on encoding practices for RFID tags

(On letterhead of the Bidder)

Date: _____

To
The Regional Director
Reserve Bank of India,
Mumbai Regional Office,
Shahid Bhagat Singh Road, Fort,
Mumbai – 400 001, Maharashtra, India

Dear Sir,

We hereby confirm compliance to special condition mentioned in clause 3.7.5 of Tender Document. We have configured RFID tags in such a way that any reader/ scanner available in the market will be able to detect all encoded details in these RFID tags. We will ensure the same for future addition/ replacement related requirements of RFID tags.

Yours Faithfully,

(Authorized Signatory)

Name and Designation:

Annexure C: Type and Count of Fixed Assets

Sr. No.	Asset Type/ Description	Total Number
Electronic Assets such as		7428
1	Laptops, iPad/ Tablets	
2	Desktops including Monitor, Keyboard, Mouse	
3	Projectors	
4	Servers	
5	IP Phones	
6	Hard Disks	
7	CCTV System	
8	TVs	
9	Photocopiers/ Printers/ Scanners	
10	Routers	
11	Modems	
12	Vending Machines	
13	Air Conditioners	
14	Water Purifiers/ Coolers	
15	Kitchen Appliances	
16	Any other items as directed by the bank	
Non-electronic metallic Assets such as		1110
1	Cupboards	
2	Fully Metallic Tables	
3.	Any other items as directed by the bank	
Non-electronic non-metallic Assets such as		4405
1	Cabinets	
2	Workstations	
3	Chairs	
4	Tables	
5	Sofa	
6	Wall Clock	
7	Any other items as directed by the bank	

Annexure D: Responsibilities and Deliverables for Services in Scope

1. Initial tagging of fixed assets and reconciliation (One-time activity):

Before start of this activity vendor along with Bank should jointly finalize detailed schedule for execution of services that fall under one-time activity as per scope outlined in this section.

Vendor should also ensure delivery of required type and no. of RFID tags finalized during bidding and subsequent contracting phase to contracted location of Bank on time (as per schedule finalized above). Vendors are required to visit Bank's office on planned dates. Responsibilities for vendor partner are detailed out in sub-sections below –

1.1. Initial tagging of fixed assets:

- Get latest asset master lists for all departments from Bank with necessary data fields like Internal Inventory Number, Inventory Number, Branch, Dept, Section, Asset Desc, Asset Type etc.
- Identify location/ place of each asset for a particular department with help of coordinator from Bank's end and write down indicators for each asset location against Internal Inventory Number in asset master list printout.
- Encode Internal Inventory Number data field for each asset in RFID tag identified for that particular asset.
Print Internal Inventory Number and Inventory Number data fields for each asset on corresponding RFID tag.
Also print Barcode for Internal Inventory Number for each asset on corresponding RFID tag.
- **The configuration of RFID tags shall be carried out in such a way that any reader/ scanner available in the market should be able to detect encoded details of these RFID tags. A confirmation shall be submitted by vendor for compliance to the same.**
Readers/ Scanners shall store scanned data in text format and export the same in excel/ csv with data type for values as 'General' and not 'Text'.
- Affix these RFID tags on corresponding assets. Take placement, position and surface of asset into consideration while affixing RFID tags so as to ensure that RFID readers will be able to scan these tags without any problem during reconciliation.
- After affixing RFID tags for all assets, fill out necessary information in sign-off form provided by Bank and take signature of coordinator from Bank's end indicating completion of given activity. Attach asset master list printout with this sign-off form for easy reference.
- Submit above set of documents to Bank.
- Repeat above steps for each department.

1.2. First reconciliation of tagged assets:

Refer to sub-sections 3.1/2/3 for reconciliation of tagged assets.

After completion of initial tagging of fixed assets, all assets shall be scanned and this scanned data shall be compared with CBS data provided by Bank for reconciliation.

The reconciliation shall be done by comparing CBS data in excel format (provided by Bank) with scanned data in excel format (scanned by vendor). This comparison of both data sets shall be done in presence of concerned officials. Vendor should submit reconciliation report/ certificate to Bank with list of assets scanned and any discrepancies observed wrt asset master lists provided by Bank. After this activity, discuss with Bank's team and jointly finalize time window for quarterly and half-yearly activities.

1.3. Deliverables:

- Report on type and count of RFID tags used.
- Confirmation on encoding practices for RFID tags ([Annexure B](#)).
- Reconciliation report/ certificate based on first scanning of assets data for RBI office premises at a particular location.
- Minutes of governance meeting with Bank's team.

2. Addition/ Replacement of RFID tags (Quarterly activity):

This procedure is to be carried out after every quarter end to -

- Add RFID tags for new/ transferred assets.
- Replace RFID tags in case of reported damage.

Vendor teams are expected to visit to Bank's office locations for the same on quarterly basis and work towards completing this activity before 10th day of next month after quarter end. Responsibilities for vendor partner are detailed out in sub-sections below

—

2.1. Addition of RFID tags:

- Get asset lists for all departments from Bank with information on following -
 - New assets added during previous quarter.
 - Assets transferred to them and also accepted/ updated in system during previous quarter.
- These lists should have necessary data fields like Internal Inventory Number, Inventory Number, Branch, Dept, Section, Asset Desc, Asset Type etc. These lists will be provided at least 3 days prior to vendor's visit so that vendor can estimate no. of new RFID tags needed. Vendor shall ensure configuration and printing on tags before visiting office for tagging purpose.
- Follow the same procedure as mentioned in 1.1. for tagging of new added assets.
- In case of transferred assets, ensure that each such asset is actually physically located in department to which transfer is mentioned. If not, notify the same to coordinator from Bank's end and get this transfer done. Then remove old RFID tag on transferred asset and add new RFID tag as per same procedure mentioned in 1.1. Please note that old tag needs to be removed because of

old Inventory Number printed on it which gets changed after transfer. Hence caution must be taken to ensure print of new Inventory Number on new tag.

- After affixing RFID tags for all new/ transferred assets, fill out necessary information in sign-off form provided by Bank and take signature of coordinator from Bank's end indicating completion of given activity. Attach asset list printout with this sign-off form for easy reference.
- Submit above set of documents to Bank.
- Please ensure that you complete tagging of new/ transferred assets for all departments.

2.2. Replacement of RFID tags:

- Get asset lists for all departments from Bank with information of assets reported to have damaged RFID tags during previous quarter (if any). These lists should have necessary data fields like Internal Inventory Number, Inventory Number, Branch, Dept, Section, Asset Desc, Asset Type etc. These lists will be provided at least 3 days prior to vendor's visit so that vendor can estimate no. of replacements required.
- In addition to above asset lists, vendor is also expected to identify damaged tags during reconciliation process and replace them. It is suggested to get few extra tags during visit to Bank's premises for such type of activity. If RFID tag is damaged due to normal wear & tear or due to any activity from Bank's side, the cost of tag will be reimbursed. If tag is not working due to sensor issue, vendor should replace during contract period without any additional cost to Bank.
- In case RFID tags on any reported assets have not been damaged, report the same to coordinator from Bank's end and answer on any apprehensions/ objections.
- For RFID tags on reported assets that have been verified to be damaged, encode Internal Inventory Number data field for each such asset in new RFID tag allotted for that particular asset.
Print Internal Inventory Number and Inventory Number data fields for each such asset on corresponding RFID tag.
Also print Barcode for Internal Inventory Number for each such asset on corresponding RFID tag.
- Affix these RFID tags on corresponding assets. Take placement, position and surface of asset into consideration while affixing RFID tags so as to ensure that RFID readers will be able to scan these tags without any problem during reconciliation.
- After affixing RFID tags for all such assets, fill out necessary information in sign-off form provided by Bank and take signature of coordinator from Bank's end indicating completion of given activity. Attach asset list printout with this sign-off form for easy reference.
- Submit above set of documents to Bank.
- Repeat above activities for each department.

2.4. Deliverables:

- Report on type and count of new/ replaced RFID tags.
- Minutes of governance meeting with Bank's team.

3. Reconciliation of tagged assets with latest asset master list (Half-yearly activity):

Before reconciliation activity, vendor should complete activities mentioned in sub-section 2.1/2 above i.e. Addition/ Replacement of RFID tags for previous quarter end.

After completion of these quarterly activities, reconciliation activity should be taken up.

Reconciliation activity is to be carried out every six months i.e. twice in a year. For the assets as on March 31st it should be finished by April end. Similarly, for the assets as on September 30, it should be finished by October end.

Data for all fixed assets at a particular office location should be captured through RFID readers and exported in Excel. Post that detailed reconciliation should be carried out with latest asset master lists shared by the Bank. Responsibilities for vendor partner are detailed out in sub-sections below –

3.1. Scanning of fixed assets:

- Get latest asset master lists for all departments from Bank with necessary data fields like Internal Inventory Number, Inventory Number, Branch, Dept, Section, Asset Desc, Asset Type etc.
- Assess asset master lists for each department and estimate approx. time required for scanning of fixed assets for each department.
- Arrange meeting with coordinators from Bank's end and jointly finalize time slots for scanning of fixed assets for each department.
- Scan fixed assets for all departments during allotted time slots with help of RFID readers. Take help from coordinators from Bank's end in case of issues in accessing any area/ cabins/ rooms in any of the departments.

3.2. Reconciliation of scanned data with latest asset master list:

- Extract scanned data for all departments and transfer in excel sheet to workstation allotted by the Bank.
- Reconcile this scanned data for all departments with latest asset master list provided by the Bank for all these departments.
- Usage of VLOOKUP functions in excel is advisable to match Internal Inventory Number data fields to find out discrepancies. It is recommended that reconciliation of consolidated data from asset master lists for all departments should be done with consolidated scanned data for all departments at one go.
- Detailed explanation of reconciliation using VLOOKUP functions in excel is provided in excel file embedded at the end of this annexure.

3.3. Reporting of discrepancies observed during reconciliation:

Vendor should jointly conduct this exercise with coordinators from Bank's end.

Goal is to analyse discrepancies observed and take necessary actions to cross verify causes of discrepancies. Post this cross verification, discrepancies can be reported.

Below are some of the pointers for this analysis and subsequent cross verification

- **Scenario 1: Assets present in asset master list but not captured in scanned data (scanned data mismatch for Internal Inventory Number)**

- Physically verify all such assets with help of coordinators from Bank's end.
- Check if any of these assets have not been tagged before. Also check if any of these assets have damaged RFID tags.
- Check if any of these assets have been transferred to other office location but not accepted/updated in CBS/Excel.
- Check if data for any of these assets was not captured during scanning activity due to issues with RFID readers. Please note this count for reporting purposes.

If yes, scan such assets again and include corresponding records in excel data extracted from RFID readers. Correct corresponding discrepancies observed during reconciliation.

- Check with Bank's team if any of these assets have been reported to be lost.
- Analyze reasons for observed discrepancies and mark count for below for reporting purposes –
 - Assets not present in department
 - Assets with no RFID tags
 - Assets with damaged RFID tags
 - Assets transferred to other office location without acceptance/update in CBS/Excel
 - Lost assets
 - Assets not captured during first scan

- **Scenario 2: Assets present in scanned data but not in asset master list (asset master data mismatch for Internal Inventory Number)**

- Check if any on these assets are present in system but marked for other office location i.e. if transfer for any of these assets was accepted/updated in CBS/Excel by other office location but physical transfer has not happened yet.
- Check if any of these assets have been written off/marked for disposal and subsequently removed from CBS/excel data but still physically present in office location.
- Analyze reasons for observed discrepancies and mark count for below for reporting purposes –
 - Assets accepted/updated for transfer in CBS/Excel by other office location but still physically present in old office location
 - Assets written off/marked for disposal in CBS/Excel but still physically present in office location

3.4. Deliverables:

- Report on type and count of new/ replaced RFID tags.
- Reconciliation report and certificate based on scanning of assets data for RBI office premises at a particular location.
- Minutes of governance meeting with Bank's team.

4. Reconciliation process example along with screenshots:

Please refer to excel embedded below –



FAMS_Reconciliation
Process_Example.xlsx

Details of Properties managed by Mumbai Regional Office

1	<u>Governor's Bungalow</u> 5, Carmichael Road (M.L. Dhanukar Marg), Mumbai - 400 026
2	<u>DG Flats</u> Plot no. 85, L. Jagmohandas Marg, Malabar Hill, Napeansea Road, Mumbai-400006
3	<u>Bank House</u> RB-9, Officers' Quarters, Plot no. 156, Backbay Reclamation, Mumbai-400021
4	<u>Dhanastra Officers' Quarters</u> Wodehouse Road, Cuffe Parade, Colaba, Bombay -05
5	<u>Main Building, RBI</u> Shahid Bhagat Singh Marg, Fort, Mumbai - 400 001
6	<u>Amar Building, RBI</u> Shahid Bhagat Singh marg, Near Main Building, Fort, Mumbai - 400 001
7	TMC (Old Block), Near Hindmata Market, Dr Babasaheb Ambedkar Road
8	TMC (New Block- Suvarnrekha), Near Hindmata Market, Dr Babasaheb Ambedkar Road
9	<u>Vasant Vihar Tower Senior Officers' Quarters</u> Vasant Vihar Tower blocks, Mumbai-400036
10	World Trade Centre, Centre-I (2nd - 5th fl)and Arcade Building (2nd fl), Cuff parade, Mumbai-
11	<u>Byculla Office, Reserve Bank of India</u> Dr. A. Nair Road, Opp. Mumbai Central, Mumbai - 400 008
12	<u>Byculla Staff Quarters</u> Club Road, Near Maratha mandir cinema,Byculla, Mumbai - 400 008

13	<u>Tardeo Officers' Quarters</u> Tardeo Road, Tardeo, Bombay -07
14	<u>Matunga Officers' Quarters</u> Plot no. 261 E, Sion Road, Near King's Circle Station, Mumbai-19
15	<u>Varada Officers' Quarters</u> V.S. Marg, 'Varada', Cadell road, Mumbai - 28
16	<u>Jalada' Officers' Quarters</u> Plot no. 1261 of T.P.S. Bombay, P Balu Marg, Prabhadevi , Worli, Mumbai 25
17	<u>Andheri-Chakala Officers' Quarters</u> Dr. Charat Singh Colony Road, Chakala, Andheri East, Mumbai - 93
18	Sun Plazzo, Martulya mill centre, lower Parel, Mumbai-400013
19	Gokuldham quarters, Gokuldham, Dindoshi, Mumbai
20	<u>Bandra-Kurla Complex Office</u> <u>Office building</u> , Bandra-Kurla Complex Plot C-7, C-8, C-9, Near Drive-in-Theatre, Bandra East, Mumbai - 400 051
21	<u>Bandra-Kurla Complex Quarters</u> , Bandra Kurla Complex, Plot no. R-3/R-4, Bandra East, Mumbai-400051
22	<u>Chembur Staff Quarters</u> Sion Trombay Road, Chembur, Mumbai-71
23	<u>Bhandup Staff Colony</u> M.D.Keni Marg, Bhandup village, Bhandup East, Mumbai - 78
24	<u>Kailash Apartments Officers' Qtrs</u> Rani Sati Marg, Highway Corner, Quarry Road, Malad East, Mumbai - 400 097
25	<u>"Tapovan" Officers' Qtrs.</u> Malad East, Mumbai - 400097
26	<u>Raheja Township Class IV Staff Quarters</u> Phase I Raheja Township, Malad East, Mumbai - 97

27	<u>Raheja Township Class IV Staff Quarters</u> Phase II Raheja Township, Malad East, Mumbai - 97
28	<u>Dahisar Staff Quarters</u> Kandarpada, Veer Hanuman Nagar, Dahisar West, Mumbai - 400 068
29	<u>Mahim Staff Quarters for Class IV</u> Lady Hardinge Road, Mahim, Mumbai - 400 019
30	Santacruz Officers Colony, Gazdar Bandh, Santacruz (West), Mumbai
31	Santacruz Class -III Colony, Gazdar Bandh, Santacruz (West), Mumbai



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RESERVE BANK OF INDIA
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E-TENDER

for

**Fixed Asset Management Solution (FAMS)
FOR RESERVE BANK OF INDIA (RBI) AT
Mumbai Regional Office**

Part II - PRICE BID

E-Tender No. RBI/Mumbai/Mumbai/6/20-21/ET/217

**Last Date of Submission: October 26, 2020 upto 14.00
Hours**

Format for Price Bid

Sr. No.	Particulars	Quantity	Unit	Rate (Per tag)	Amount (In Rs.)
A – Hardware Requirement (Supply of following RFID tags):					
1.	RFID tags for electronic items (1)	7428 (a)	NO		
2.	RFID tags for non-electronic metallic items (2)	1110 (b)	NO		
3.	RFID tags for non-electronic non-metallic items (3)	4405 (c)	NO		
	Taxes – 18% on (1+2+3) -				
	Total Price (A)				
B – Initial RFID Tagging and Reconciliation Services:					
1.	Charges for initial one-time identification, tagging and reconciliation of assets (a+b+c)	12943	NO		
	Taxes – at 18%				
	Total Price (B)				
	Total (A+B)				
C - Quarterly Addition/ Replacement of RFID Tags and Half-yearly Reconciliation Services (for 3 years period) *:					
<i>*Charges should only be for services to be performed as mentioned below. For any hardware requirements, separate charges mentioned in section A will be applicable.</i>					
1.	Charges for quarterly addition/ replacement of RFID tags (only for quarters ending June and December) (for a period of 3 years)	6	LS		
2.	Charges for half-yearly reconciliation + addition/ replacement of RFID tags after every 6 months (6 months period ending March and September) (for a period of 3 years)	6	LS		
	Taxes at 18%				
	Total Price (C)				
	Grand Total (A+B+C)				
Grand total in words (INR):					

Signature of Bidder with Stamp/Date