



**Reserve Bank of India**  
**Department of Information Technology**  
**Patna**

November 17, 2020

**E-Tender for Annual Maintenance Contract & Facility Management Service for Computer Hardware, Software & Peripherals at Reserve Bank of India, Patna**

Reserve Bank of India, Patna invites online tenders for Annual Maintenance Contract (AMC) & Facility Management Service (FMS) for Computer Hardware, Software and Peripherals from the eligible firms. The vendors intending to bid for the above tender may submit their bids online. Last date and time for submission of e-tender is December 08, 2020 up to 13:00 Hrs.

Tender invitation notice number and time limit is as follows:

S.N.	Activity	Details/ Tentative Date
1	Date of Press and Web Advertisements	<b>November 17, 2020</b>
2	e-Tender No.	RBI/Patna/DIT/10/20-21/ET/296
3	Mode of Tender	e-Procurement System  (Online Part I- Techno-commercial Bid and Part II- Price Bid through <a href="https://mstcecommerce.com/eprochome/rbi">https://mstcecommerce.com/eprochome/rbi</a> )
4	Date of NIT (Notice Inviting Tender), along with the complete tender, available for parties to download	<b>November 17, 2020 from 11:00 Hrs. onwards</b>
5	(i) Estimated Cost of Work (ii) Earnest Money Deposit (EMD)	₹20 Lakh ₹40,000/- (Rupees forty thousand only) to be deposited through NEFT in favour of Reserve Bank of India, A/c No 186003001, IFS Code: RBIS0PTPA01 (5th & 10th digit is zero). However, all MSE's participating in tendering process are exempted from payment of Earnest Money Deposit. The eligible firms claiming exemption under Micro and

	(iii) Transaction Fee-  <b><i>Important Note:</i></b> <i>Please note that vendors will have the access to online e-tender only after receipt of Transaction fee by NEFT in favour of MSTC Limited, Kolkata.</i>	Small Enterprises need to submit certificate of Registration under Ministry of Micro, Small and Medium Enterprises, GOI. To be paid through MSTC Payment Gateway/ NEFT/ RTGS in favour of MSTC Limited or as advised by M/s MSTC Ltd.
6	Date, Time & Venue of Pre-Bid Meeting	<b>Offline November 23, 2020 at 15:00 Hrs.</b> Tender opening room 1 <sup>st</sup> Floor, Reserve Bank of India, South Gandhi Maidan, Patna-800001 (Venue/ medium of meeting may likely to be changed)
7	Last date of submission of EMD through NEFT	<b>On or before December 08, 2020 13:00 Hrs.</b>
8	Date of starting of e-tender for submission of online Techno-commercial Bid and Price-Bid at <a href="https://www.mstcecommerce.com/eprochome/rbi">https://www.mstcecommerce.com/eprochome/rbi</a>	<b>November 17, 2020 from 11:00 Hrs. onwards</b>
9	Last Date and Time for submission of e-Tender	<b>December 08, 2020 13:00 Hrs.</b>
10	Date & time of opening of Part-I (i.e. Techno-Commercial Bid)  <i>Part-II: Date &amp; time of opening of Part II i.e. price bid shall be informed Separately</i>	<b>December 08, 2020 15:00 Hrs.</b>

Devesh Lal  
Regional Director (Bihar)